

WE VALUE

**DIVERSITY**  
of people and  
thoughts.

WE VALUE

**SAFETY**  
the essence  
of our work.

**NON-VIOLENCE**

WE VALUE

**EXCELLENCE**

to promote innovative programs.

**NOA**

**No One Alone**

[www.noonealone.org](http://www.noonealone.org)

**2012-2013**

WE VALUE

everyone can be a leader.

**LEADERSHIP**

WE VALUE

**INTEGRITY**  
in everything we do.



## MISSION

*NOA provides safe haven and support services for victims of family violence. Through educational programs, NOA works to foster attitudes in the community that violence is not acceptable.*

### A MESSAGE FROM MARGIE GREER, 2013 NOA BOARD CHAIR:

Now in my third year on the NOA Board of Directors, I am excited to serve as the new Chair for the next two years. It is a time of positive change in the organization as we develop plans to expand the emergency shelter, add transitional housing, a Child Advocacy Center, hire additional staff, and build new relationships in the North Georgia community.

I am honored to work alongside a very involved, knowledgeable board of directors and a passionate, talented, hardworking staff.

Through our programs and services, hundreds of families each year experience hope and recovery. These efforts would not be possible without the generous support of our community and the countless hours of dedicated volunteers.

Competing for state and federal dollars is an everyday reality for our organization. Grants help pay salaries. However, we depend heavily on individual and corporate contributors to supplement client services and programs. We are so grateful for the generous donations of the many individuals and businesses in our community, not just in dollars but also in materials. We appreciate the daily donations of food and toiletries that come in for the shelter; and, the clothing, home furnishings and recycling that is donated to Southern Finds. These donations are equally important to our operations and to our clients.

Please read further into this report to understand all the ways your generous contributions have touched so many lives.

Thank you,  
Margie

### 2013 NOA BOARD OF DIRECTORS

*"Together. One Team. One Voice Against Domestic Violence."*

*Margie Greer, Board Chair*

*Dr. Mark Helvie, Treasurer*

*Robin Hallberg, Secretary*

*Lari Lyn Beyer, Past Board Chair*

*Cecylia Arzewski,  
Southern Finds Chair*

*Bob Watson,  
New Shelter Chair*

*Cindy Tomblin  
Fundraising Event Chair*

*Brandy Thomas, Director  
Sheriff Stacy Jarrard, Director*



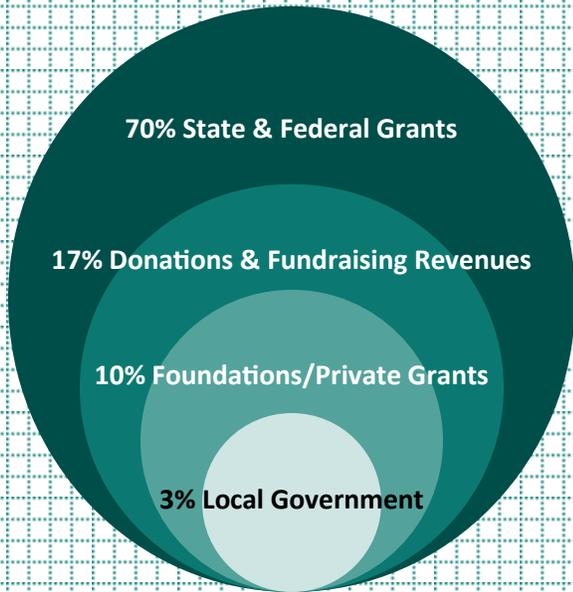
WE VALUE

LEADERSHIP  
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## VISION

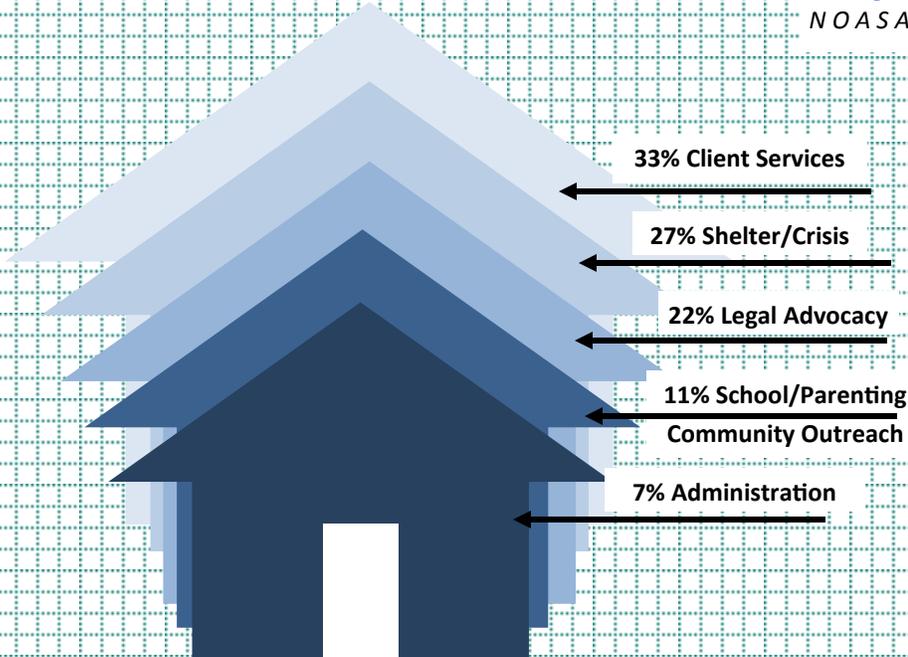
*Create a community with zero tolerance for all forms of violence and abuse.*

## REVENUES



2012 Operating Budget  
\$ 721,631.00

## EXPENSES



ADMINISTRATIVE SOLUTIONS GROUP



Since 2008, ASG President and founder, Kathleen Childs has done the bookkeeping and financial reporting for NOA.

Kathleen is a Licensed Certified QuickBooks Pro Advisor. Outsourcing these services has saved NOA thousands of dollars each year in employer taxes and benefits. Better still, there is an invaluable benefit to NOA, in that it's financial policies and procedures are beyond reproach by having them prepared by an independent professional. This is an ideal checks and balances for the Executive Director, Board Chair and Treasurer. We are grateful to Kathleen for her work at NOA as our bookkeeper, and as a major NOA financial sponsor.

### **BULL & BULL, P.C.** Certified Public Accountants GAINESVILLE, GA

For over ten years, Jerry Adams of Bull & Bull has conducted a thorough yearly audit of NOA's financial position, including its net assets, cash flows and accounting principles. He reviews our internal controls, financial reporting details and tests for compliance with regulations, contracts, grant agreements and other matters. NOA has received a clean audit report with no qualifications for at least the past ten years. To preview financial data from previous 990 reports, visit [www.guidestar.org](http://www.guidestar.org) and search for N O A S A R K I N C O R P O R A T E D.

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in everything we do.

WE VALUE

# DIVERSITY of people and thoughts.

*"It is hard to describe what it is like to have to start your life over again with little more than the most important things in life....my children.*

*I cannot thank NOA enough for giving me my life back. Sincerely, Caroline" —(name changed)*



## Violence and abuse jeopardize the health of families in our community.

In 2012 NOA provided services to **1,167** people including sheltering **90 women and children** for a total of 3,481 guest nights. **40 victims** were housed in hotels due to lack of space. Over **3,000 crisis calls** were received with a total of **7,133 referrals** made to agencies providing medical, legal, housing, education and community resources. **105 families** were provided financial assistance for relocation expenses, utilities, car repairs and establishment of a new household. Legal Advocates served **458 victims**, resulting in 114 Temporary Protective Orders. The Legal Advocacy Program offered support and information about victims' rights and their legal options, court accompaniment, legal representation and referrals.

NON-VIOLENCE



*"Safety is one of the biggest concerns that our clients have. My goal is to advocate for all the family's needs. I always think about how I would want to be treated."*  
—Elaine Cannon, NOA Director of Legal Services

## Victims are exposed to chronic interpersonal and traumatic stress.

As trauma disrupts people's lives and their ability to function, trauma counseling provides the opportunity for recovery. Counseling helps adults and children learn effective coping strategies to reduce anxiety, stress and improve their ability to function.

In 2012, **70 victims** attended a total of **250 counseling sessions** provided by licensed, professional counselors to help them overcome post-traumatic stress, depression, anxiety and regain a sense of control over their lives. A total of **98 clients** attended weekly support groups to learn more about the effects of domestic violence, how to increase their self-esteem, understanding healthy boundaries, anger management and assertive communication skills.



*"The paramount goal is to reduce the risk of PTSD, depression and other adverse indicators of family violence so that families can heal together and find the courage to overcome adversities."*

—Tori Owens, NOA Director of Residential and Children's Services



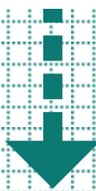
## Children need the safety and love of caring adults to grow up physically and emotionally healthy and maximize their potential.

Using a holistic approach, NOA works with children and their non-offending parent to promote healthy relationships, coping skills and resilience.

In 2012, the **NOA Children's Program** addressed the impact of traumatic stress through a variety of nurturing, educational, recreational, structural and therapeutic support activities geared to enhance children's self-esteem, safety, coping skills and resiliency. The School Prevention Program provided preventative education to elementary, middle and high school students on topics including the dynamics and dangers of abusive relationships and bullying to **1,222 students**.

The program served **122 children** and their caregivers, enhancing their safety, well-being and promoting positive parent-child interaction.

**WE VALUE SAFETY**  
the essence  
of our work.



*"I am so thankful everyday that NOA was there for me..."*  
— Tina (name changed)

"Traumatic stress profoundly affects the development of children. Working individually with children and parents helps begin conversations for healing." —Lindsey Plant, NOA Shelter Case Manager



## Awareness and understanding of domestic violence is important to achieve our vision to:

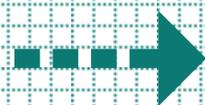
*"Create a community with zero tolerance for all forms of violence and abuse."*

In 2012, our **Community Outreach Program** provided education on the dynamics of domestic violence and services available to criminal justice and social service agencies, schools, colleges, civic organizations, churches and other groups. NOA staff spoke to **106 groups** with **2,639 attendees** at the sessions. NOA also sponsored 8 in-service training sessions, presenting to **95 individuals**.

**55 new volunteers** attended two training sessions in 2012. **130 community and student volunteers** provided over **3000 hours of volunteer service** to maintain direct services to victims, assist with special events and support staff administrative tasks. NOA Board Members contributed over **300 volunteer hours**.



"We continue to expand our outreach activities by educating community members and connecting victims to our programs through a proactive approach." —Brenda Twitty, NOA Director of Volunteer Services



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to promote innovative programs.

# SOUTHERN FINDS

A NOA Signature Store  
40 North Grove Street, Dahlonega GA 30533

## ◎ BENEFITS FAMILIES

100% of store proceeds benefit victims of family violence. In 2012, the store provided assistance to 250 at-risk families.

## ◎ ECO-FRIENDLY

Over 100,000 pounds of unwanted items were kept out of local landfills in 2012. We recycle books and damaged textiles.

## ◎ EMPOWERING

The store provides job skills training. Over 50 women received job training and retail customer service skills training.

## ◎ MONEY-SAVING

10 for \$10 is our weekly sale and is here to stay, making quality, affordable clothing available to everyone.

## ◎ CONVENIENT

Located in the Dahlonega Historic District, open six days a week, closed Sundays. Large item pick-up available— call for details.



**Store Hours**  
**Monday-Saturday**  
**10:00AM—5:30PM**  
Large Item Pick-up Available  
*Please call for more details.*  
**706-867-6167**



North Grove Street



Morrison Moore Pkwy

East Main Street

PUEBLOS

SAVE MONEY ◎ SAVE LIVES ◎ SAVE THE PLANET

## We have served over 15,000 since 1992

Dear Friends and Supporters,

I am very pleased to report that NOA is embracing a successful year of change and growth. Since our doors first opened in 1992, we have served over 15,000 clients and are anticipating that number to double in the next five years, as we look to expand our services, open a new shelter and implement a transitional housing program.

We continue to depend on generous, loyal supporters like yourself and would love the opportunity to come visit your organization, school or church to educate and inform you about our program, services and current needs. It's donors, volunteers and board members like you that make our mission and vision a reality for our community.

Thank you for taking the time to read about the collaborative efforts of our dedicated and talented staff, volunteers and board members. Together we can understand and address the impact of domestic violence and the importance of the work advocates do each and every day.

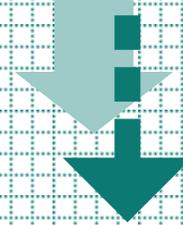
*Please read the success story below to better understand how your support provides for families in crisis.*

Sincerely,

Cara Ledford  
NOA Executive Director



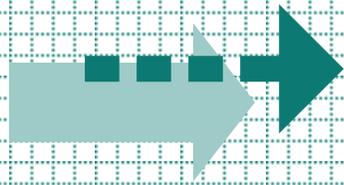
WE VALUE  
the essence  
SAFETY  
of our work.



***\*Lauren was a young woman with two small children who came into our shelter seeking help. She had experienced abuse her entire life and had been on the run from her last husband for the past 3 years. He had beat her, called her names, and threatened to kill her on many occasions. When she got pregnant with their second child, he left her and abandoned their family. Since he had controlled all of the finances, she was left with nothing and forced into homelessness with her two small children.***

*When she came to NOA, she was at her wit's end...tired and hopeless. After coming into shelter, she was able to heal—physically, psychologically, and emotionally. She committed completely to the 90-day program, taking advantage of all counseling opportunities, life skills classes, and support groups. Lauren and her children thrived. We could see a significant, positive change in all of them. During her time here, we were able to work with her to pursue SSI Disability and get her into a nice home of her own with the help of our community resource, Ninth District. She is still living there and comes to women's support group and counseling every week at the shelter. Lauren's story, like so many, is one of tremendous personal growth, healing, and success. It is such a distinct honor to walk alongside women on the road to freedom, offering help during such extreme times of crisis. \*Names changed for confidentiality.*





## UPCOMING EVENTS

**Monster Dash 5K Walk/Run** October 12, 2013 Yahooola Creek Park 4:30pm-6:00pm

*Event Includes a 1-Mile Fun Run, Costume Contest, BBQ, Music, Raffle and More!*

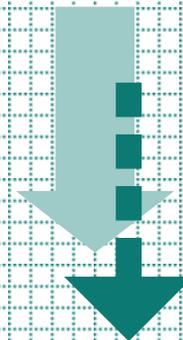
*Register Online at [www.active.com](http://www.active.com), Adults \$20, Students \$15, Children Under 10 Free*

**8th Annual NOA Chili Cook-Off** October 26, 2013 Hancock Park 11:00am-3:00pm

*\$10 Admission includes chili tasting, cornbread, drink and dessert [kids under 10 eat free]*

*Cook's Entry Fee: Amateur \$25, Professional \$35*

*Contact Andrea for More Details 706-864-1306 x3, [noaevents@yahoo.com](mailto:noaevents@yahoo.com)*



Cara Ledford 706-864-1306 x5  
Elaine Cannon 706-864-1306 x6  
Andrea Shoemaker 706-864-1306 x2  
Brenda Twitty 706-864-0030 x4  
Tori Owens 706-867-6420 x2  
Lindsay Plant 706-867-6420 x1  
Pam Eckler 706-482-2634

24-Hour Crisis Line: 706-864-1986

Business Office: 706-864-1306

PO Box 685, Dahlonega, GA 30533

Administrative Office 706-864-1306



No One Alone on Facebook



[www.twitter.com/NOA4Victims](http://www.twitter.com/NOA4Victims)